

September 10, 2016

Dear Patients,

“Lost in Space”, that’s how many of us feel in our current health care system. Deductibles, co-pays, pre-authorizations, health insurance changes at work, and the maze of the Affordable Health Care Act, all make access to quality preventative medicine seem far off in another universe.

But that universe can be found here. Geared with the technology necessary to proceed forward as an independent solo medical practice, I can now track the quality health outcomes of our patient population. My care paths for treatment of heart disease, diabetes, hypertension and lipid disorders, are being evaluated and improved. My most recent hospital data reveals that I meet and exceed the benchmarks, including patient safety, readmission rates, and length of hospital stay (see included report). Many primary care providers no longer see their patients in the hospital and refer to hospitalists instead. Why is my outcome data so much better than that of physicians who specialize in hospital care?

Quality medical care, whether out-patient or in the hospital setting, requires a coordinated plan, that individualizes the health care of each of you. It begins with thorough annual exams, and evaluation of your preventative care needs. This is complemented by our accessibility. I am always available to you for same day or next day appointments, in a prompt fashion. After hours and on weekends, I am just a cell phone call away. We like to treat small problems BEFORE they become big

ones. I continue to make home visits on our homebound elderly patients, treating possible pneumonias, bladder infections and other illnesses at home, rather than in the emergency room or hospital. This requires quick action and coordination of care, utilizing home health to get appropriate bloodwork and x-rays, then providing ordered treatments and therapies. Because of our electronic capabilities, your health care record can be accessed by me instantly from anywhere. This helps to avoid the risk of errors. We deliver the care that you personally need and deserve in a timely fashion.

I just dropped off my son Jacob, the youngest of our three children, for his freshman year of college. So quickly time passes. As a practicing physician for over 26 years, I realize we are all on a journey through time, and my role is to guide you along a healthy path. So much of my practice is about caring for you, your parents, your children and hopefully their children as well. Our concierge practice is structured to continue that personal touch and familiarity, so that my office becomes your home for all of your health care needs. In this time of fast food style urgent care, and anonymous "Edocs" from another universe, you have the security of knowing.. we know you, we will take care of you, and you are not "Lost in Space".

Our administration fee for 2017, which has remained constant for the last three years, has been increased. As with our prior increases, we will afford you the opportunity to have a discounted rate for the next year, if fees are received in our office prior to December 31st. We still have, by far, the lowest concierge rate in the area. We also are attempting to extend our commercial coverage to Humana, as I know many of your work places have changed to this plan. At this time this will not include

Humana 65, but we will be looking into participating in other Medicare Advantage plans. All fees will be due in full by February 1st, 2017. As always, please contact Sabrina prior to that date, if you need to set up a payment plan.

It has been a privilege and honor to be your personal physician, and each day, we seek to improve that care. Arleen, my nurse and office manager, and Sabrina, my receptionist and patient care coordinator, and myself, invite you to contact us if we, for any reason, fail to meet your expectations.

Sincerely,

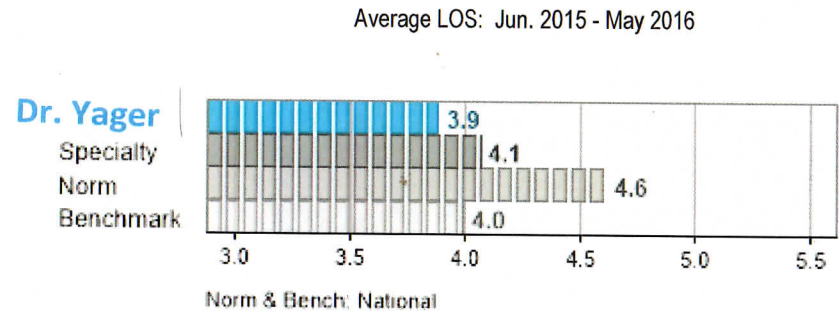
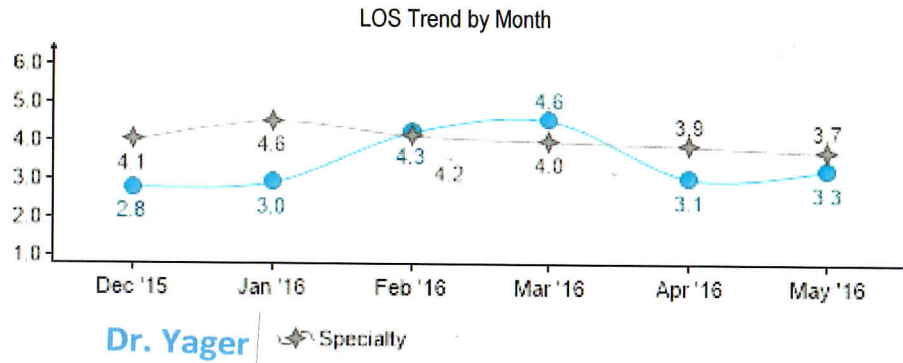
Alan N. Yager, MD

P.S. Hoping for the Saints And Tigers to redeem themselves this year,
Go Saints!! Go Tigers!!

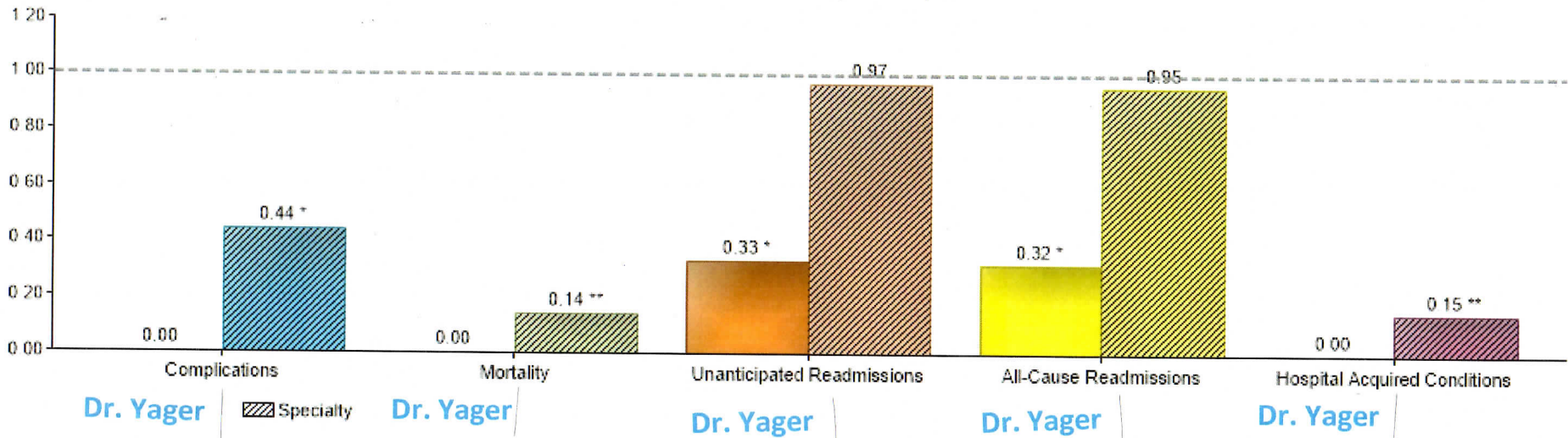
Dr. Yager

Physician Performance Summary
(Total # of Cases = 43; Average # of Consultants = 2.2)

CLINICALLY ADJUSTED LENGTH OF STAY



RISK-ADJUSTED QUALITY OF CARE INDICES
(At 1.00: Actual Rate = Expected Rate)



Statistical Significance: *=75% confidence level; **=95% confidence level

Data Source: East Jefferson General Hospital - Metairie, LA (190146)